

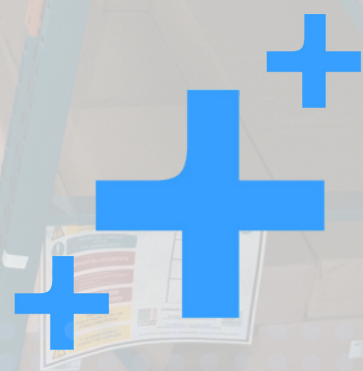


YEAR IN REVIEW

2025 A Year That Moved Pharmacy Forward

Growth. Innovation. People.

Celebrating 62 years of supporting pharmacies
and the incredible people who make it possible.



view our highlights >

5,912 Calls



One month. One outstanding team.

Throughout our January 2025 website launch, our team upheld our commitment to **Excellence** and **Accountability**, ensuring a smooth and reliable pharmacy registration experience.



7,676

Customer orders received in just one month!



Delivering trusted pharmacy essentials with **Excellence**,
Accountability and **Respect**: fast, accurate, reliable.

Next-day delivery on certain lines if ordered before 4 PM.

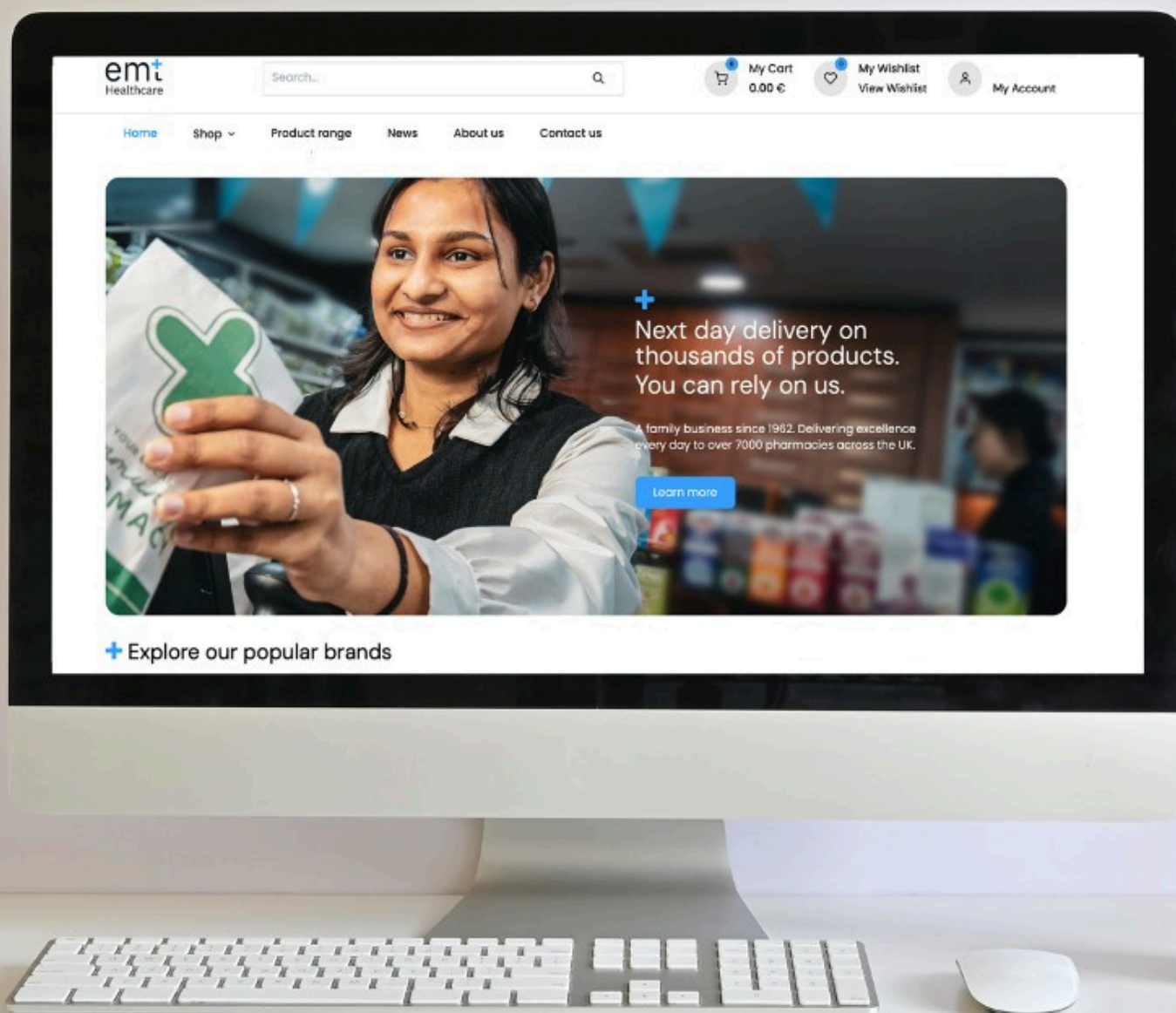


6,621

Pharmacies registered online in 2025!



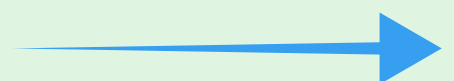
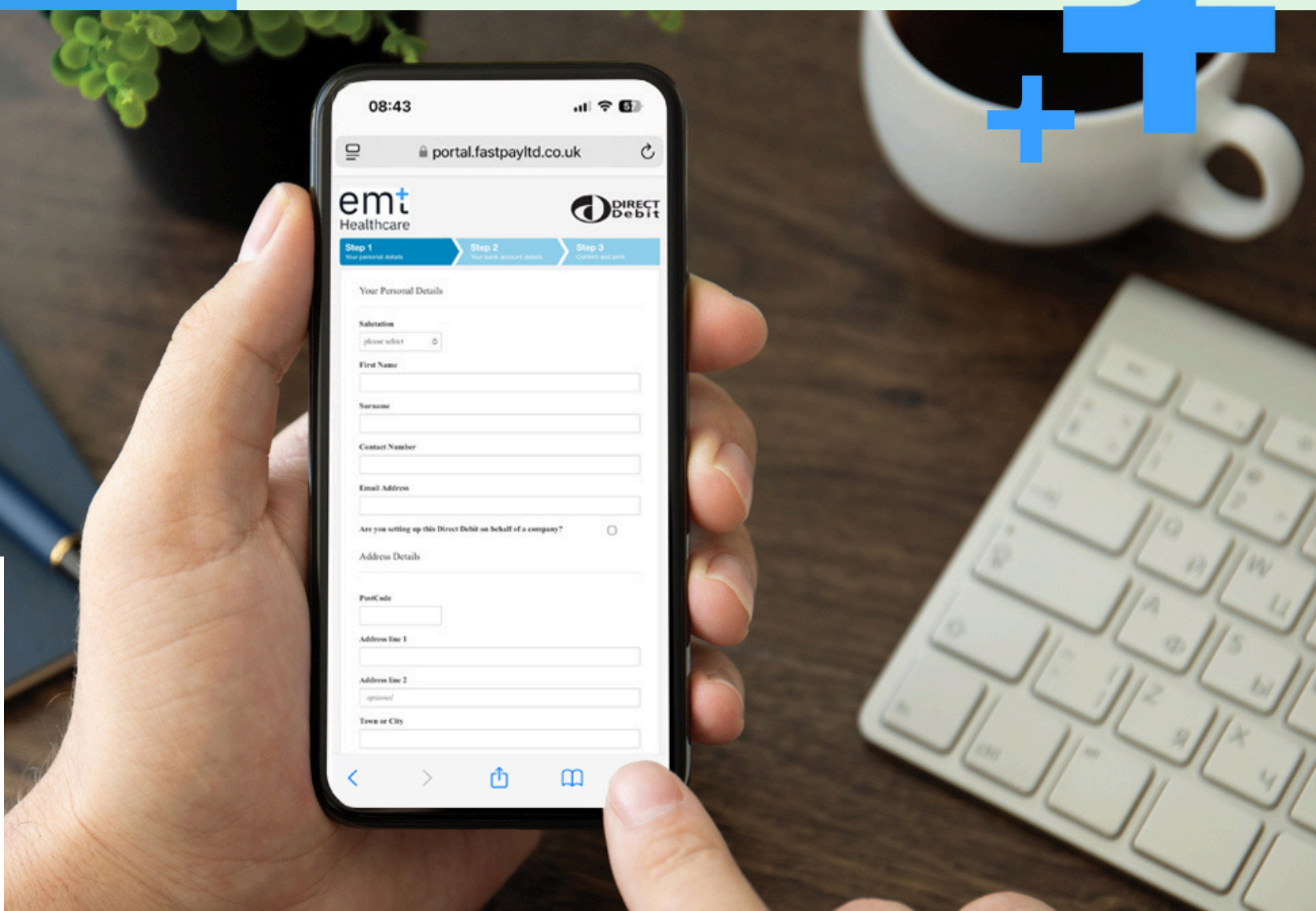
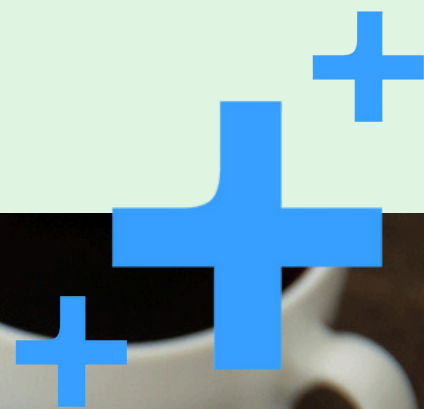
Our teams' commitment to **Excellence** and continuous improvement ensures a seamless, reliable ordering journey every time.



680

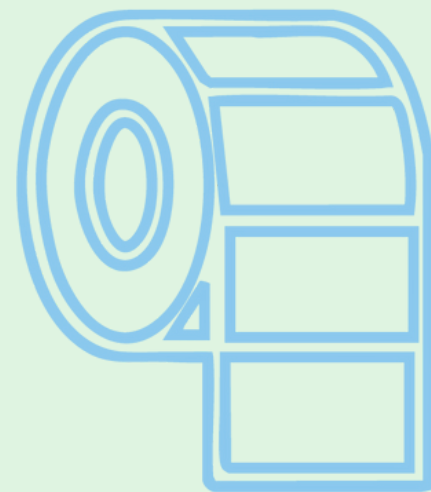
Direct Debit accounts added in 2025!

By combining **Respect** and **Accountability**, our team strengthened trusted, lasting partnerships with pharmacies.

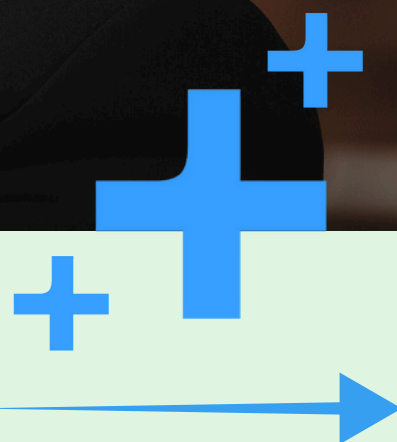


1.29 billion+

Labels sold in 2025!



Every day, we help pharmacies stay accurate, compliant, and efficient: powered by our dedication to **Excellence**.





CARE
EXPRESS

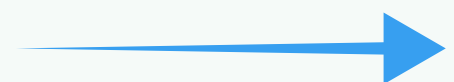
Newly launched sister company

Care Express Hits

1,000

Followers 

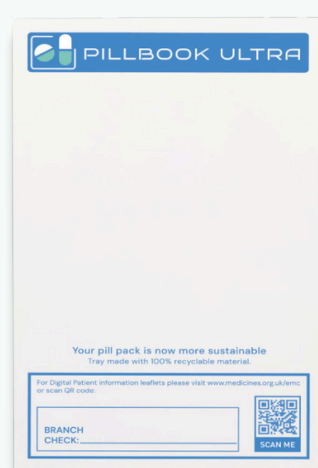
Built by care home owners, for care home
owners: strengthened by
60 years of healthcare expertise.



PillBook Ultra gets a fresh new look!

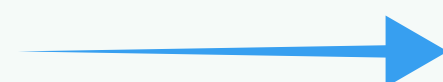


Same trusted quality, now even better: driven by our dedication to **Excellence** and ongoing improvement.



BEFORE

AFTER



2025 saw exciting new product launches!



Designed to support pharmacy retail and improve patient care, reflecting our dedication to **Excellence** and **Eager to Learn**.



Celebrating 1 MILLION items picked in 2025!

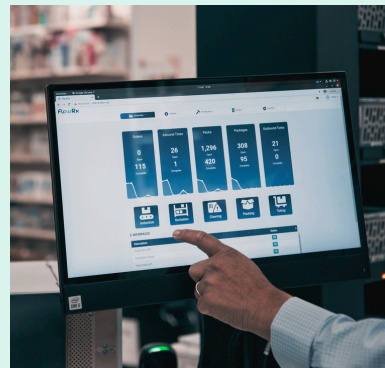
Our team and Cobots work hand-in-hand to cut errors and boost efficiency, demonstrating **Excellence** at every step.



Exciting Partnership with Centred Solutions!



By working **closely** and **respectfully** with our partners, we give pharmacies the confidence and tools to embrace innovation.



View. Pay. Repeat.

Delivering **Excellence** and **Accountability**:



Filter, review, and pay
invoices in seconds.



Custom
date filter.



All
transactions.



Unpaid
only.

Invoices & Orders – made easy



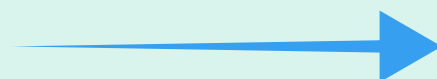
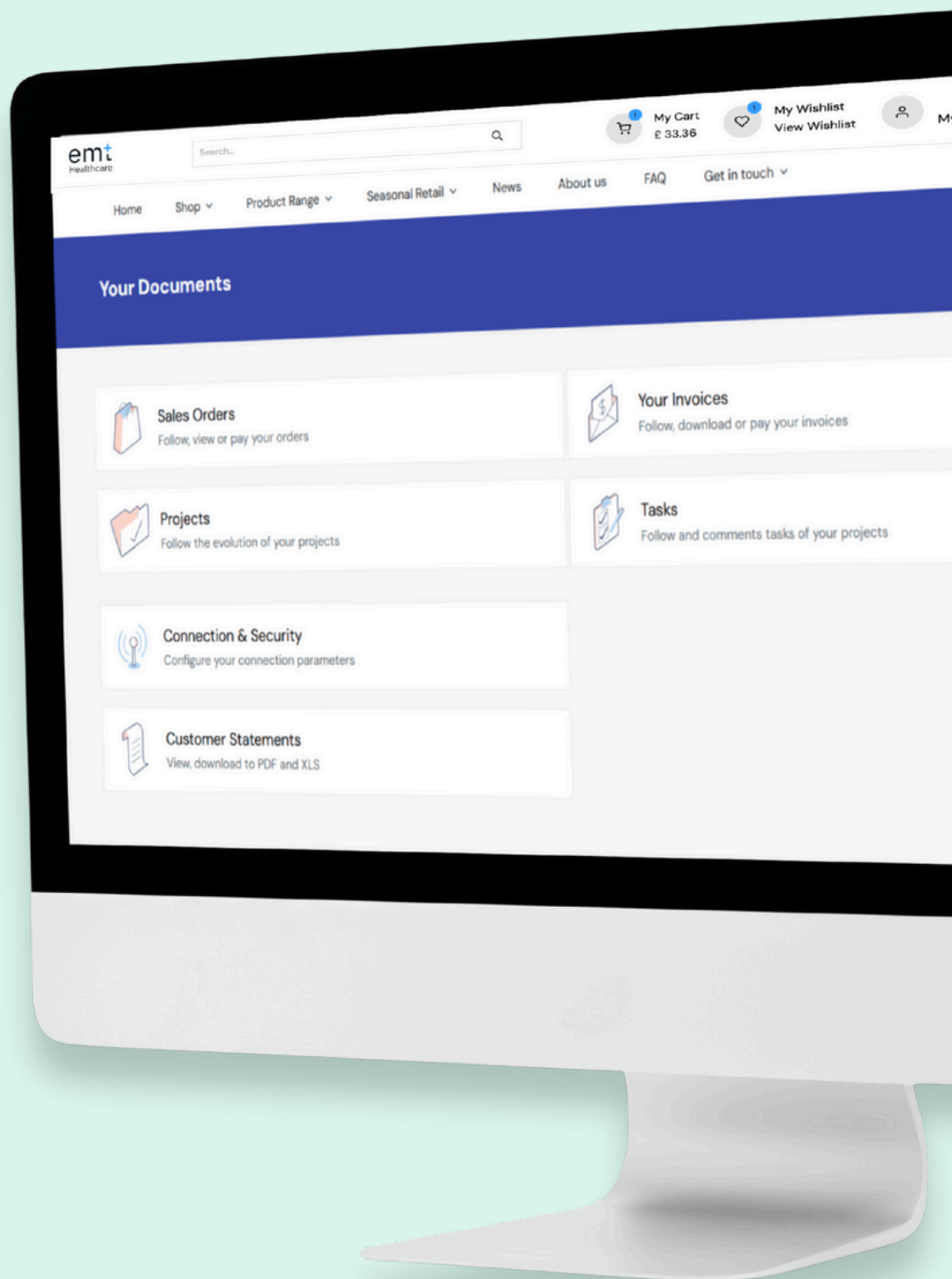
**Manage all
invoices**

Paid & unpaid.
Pay multiple
at once.

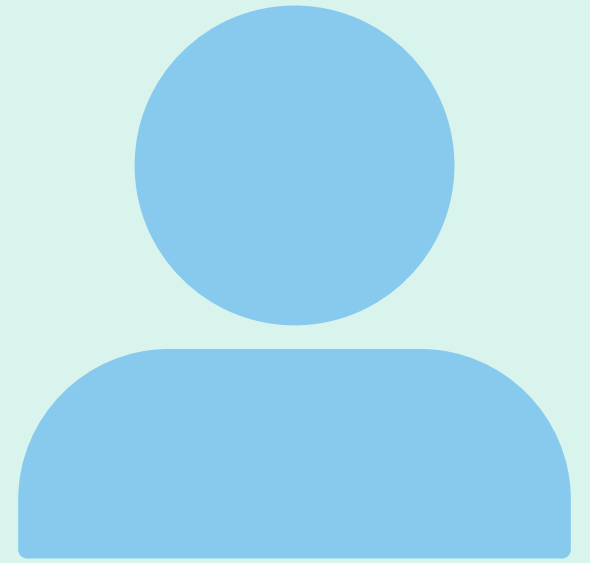


**Track your
orders.**

View or reorder
quickly, repeat
purchases.



Superuser access: one account, total control



View all your branches in one place



Generate consolidated statements for easy reporting (Excel & PDF)

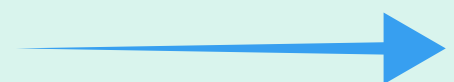


Grant access to more than one user as a Super Contact



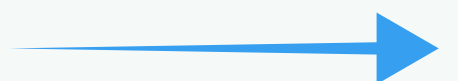
Filter to see invoices/orders by branch

Designed for **Excellence** and **Accountability**, so managing multiple branches is effortless.



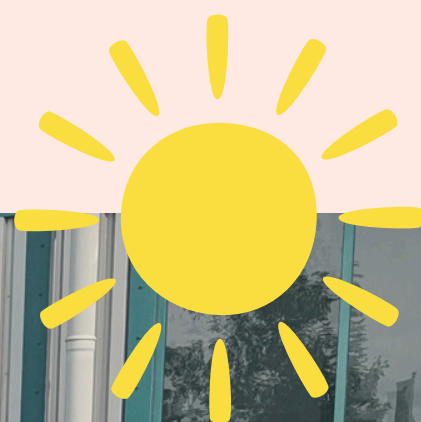
Celebrating Our Team's Achievements!

Throughout the year, we recognised team members hitting key milestones. Their dedication exemplifies our values in action: **Excellence, Eager to Learn, Accountable, and Respectful.**



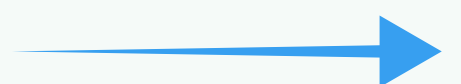
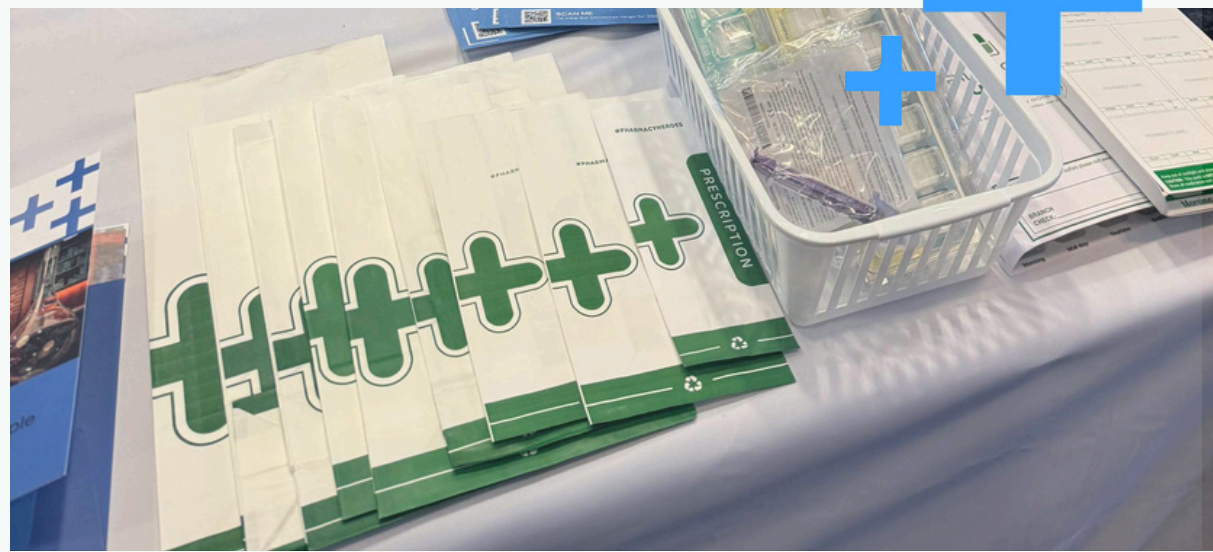
Aloha Summer!

Sun, smiles, and team spirit at our Hawaiian-themed BBQ! A perfect way to celebrate **Respect** and the way we grow stronger together.

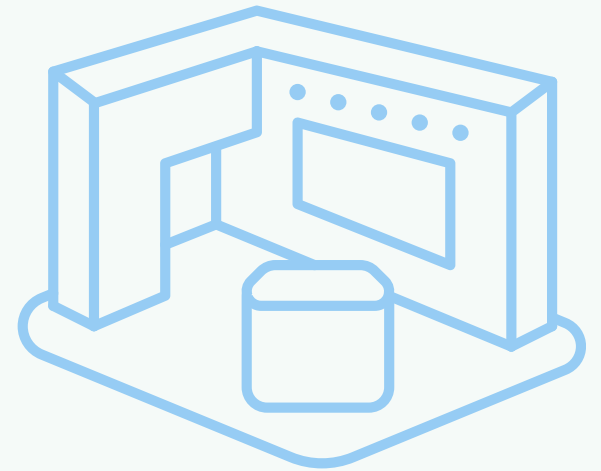


On the Road Across the UK!

From Northern Ireland to Wales to Scotland, we've enjoyed connecting with pharmacies, sharing our solutions, and **gaining insights from every conversation.**



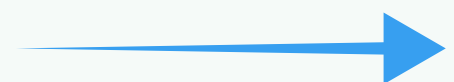
NEC Pharmacy Show 2025!



From MDS trays to dispensing automation, we shared solutions, launched **Kinetik Women's Wellness**, and demonstrated **Excellence** while listening and learning from our customers.



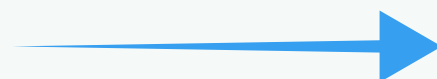
+ Pharmacy Show
12-13 October 2025 • NEC Birmingham
For all that pharmacy demands



Our first Black Friday!



After 62 years in the pharmacy industry, we showed **Respect** and **Commitment**: supporting our customers through a busy and challenging year.



LOOK AHEAD

And this is just the beginning...

Even more exciting developments
are coming in 2026.

Watch this space

emt
Healthcare