

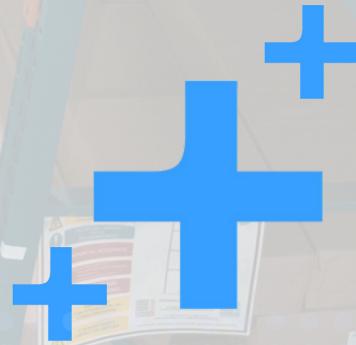


YEAR IN REVIEW

# 2025 A Year That Moved Pharmacy Forward

**Growth. Innovation. People.**

Celebrating 62 years of supporting pharmacies  
and the incredible people who make it possible.



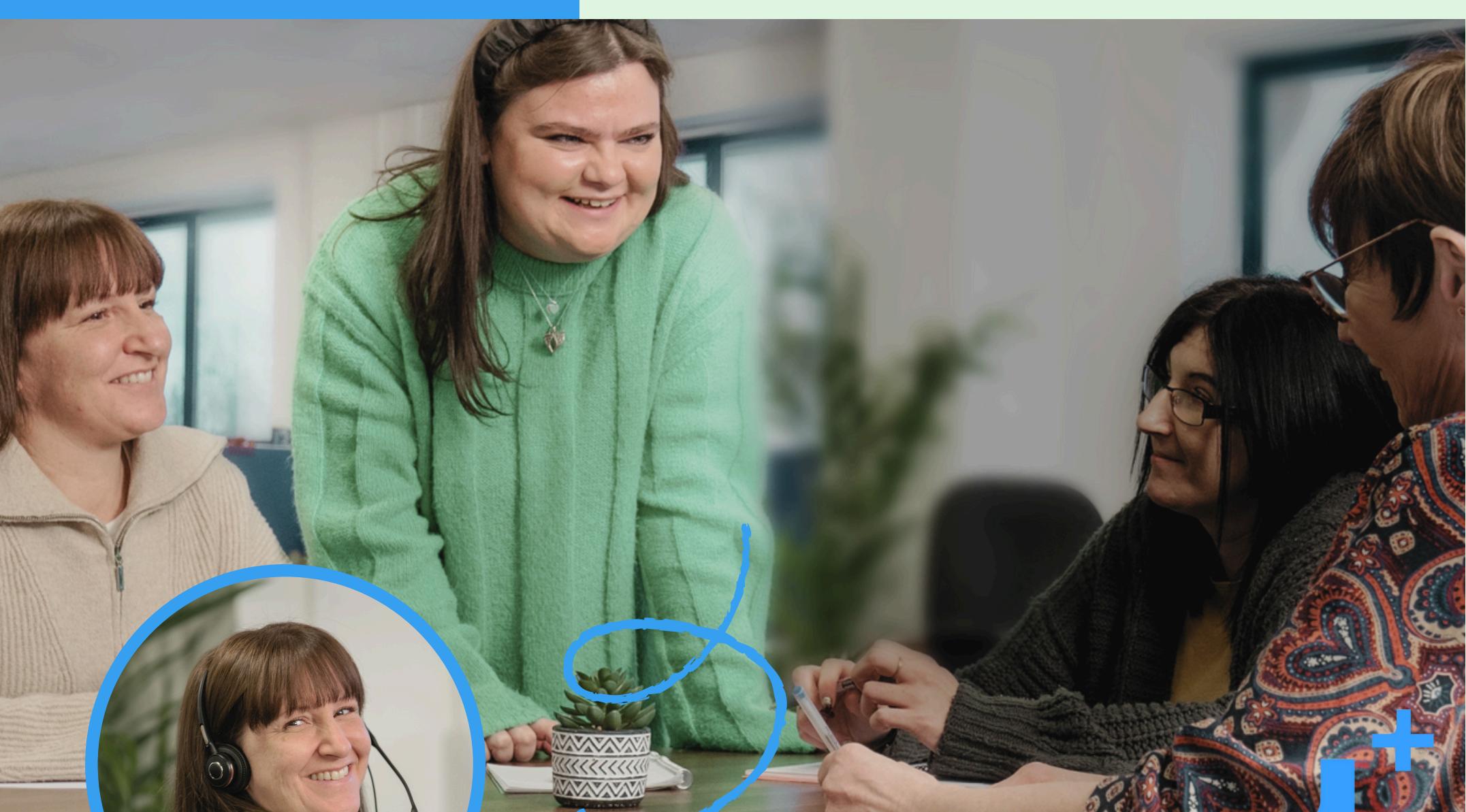
view our highlights

# 5,912 Calls



## One month. One outstanding team.

Throughout our January 2025 website launch, our team upheld our commitment to **Excellence and Accountability**, ensuring a smooth and reliable pharmacy registration experience.



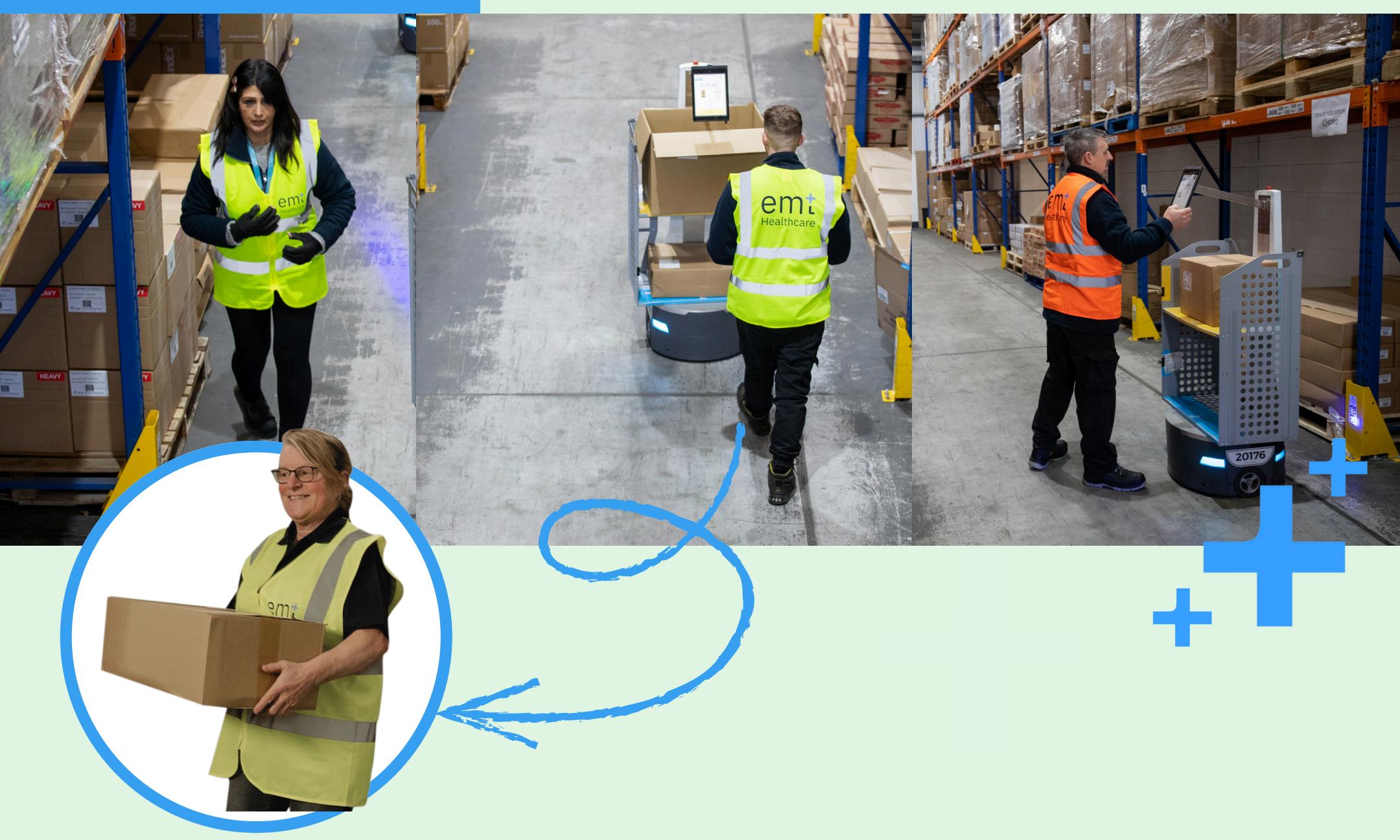
# 7,676

**Customer orders received  
in just one month!**



Delivering trusted pharmacy essentials with **Excellence**,  
**Accountability** and **Respect**: fast, accurate, reliable.

Next-day delivery on certain lines if ordered before 4 PM.

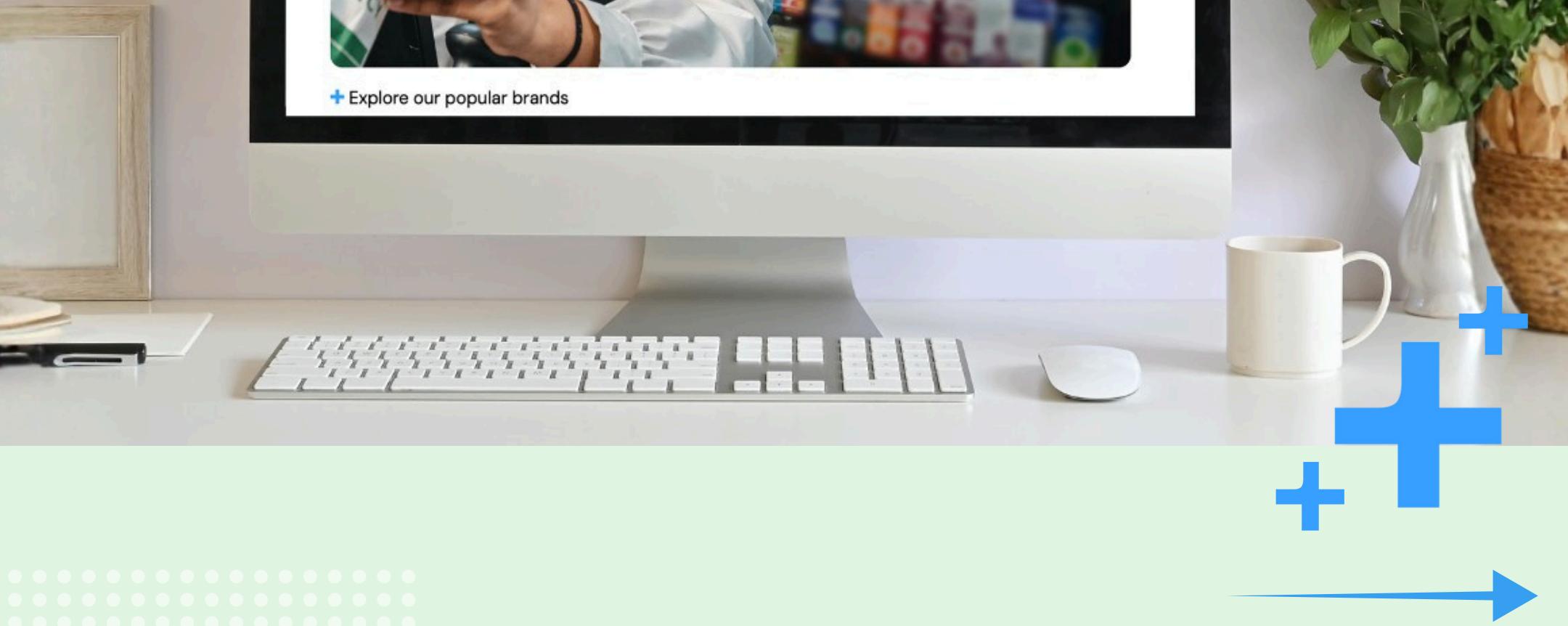
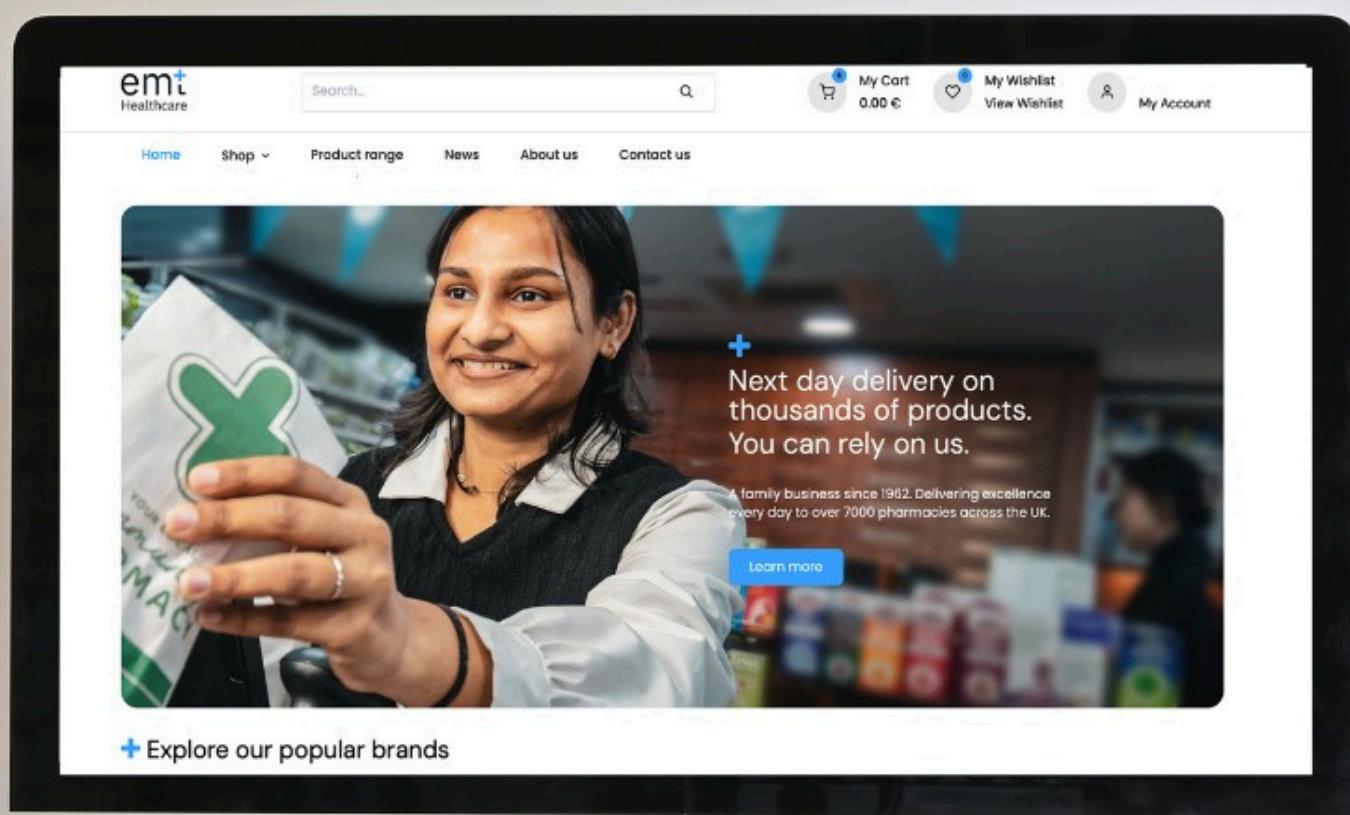


# 6,621

## Pharmacies registered online in 2025!



Our teams' commitment to **Excellence** and continuous improvement ensures a seamless, reliable ordering journey every time.

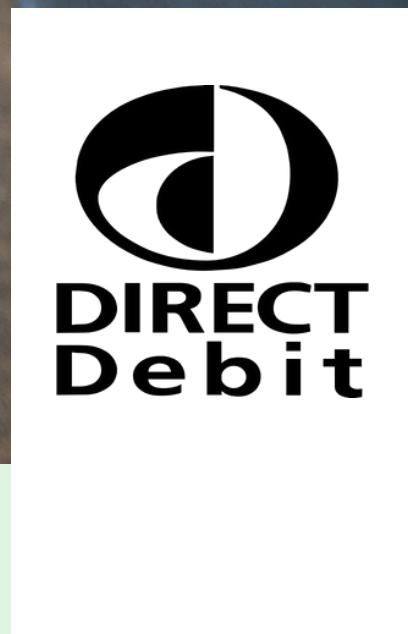


# 680

## Direct Debit accounts added in 2025!

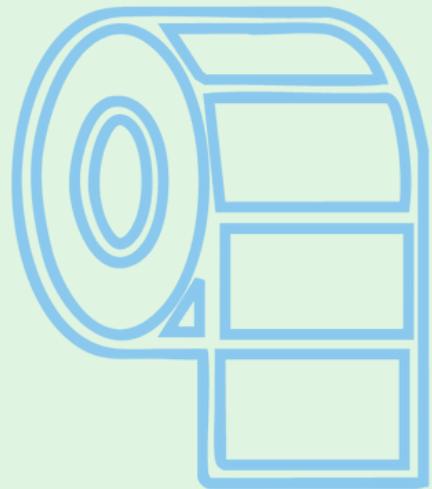


By combining **Respect** and **Accountability**, our team strengthened trusted, lasting partnerships with pharmacies.



# 1.29 billion+

Labels sold in 2025!



Every day, we help pharmacies stay accurate, compliant, and efficient: powered by our dedication to **Excellence**.





**CARE  
EXPRESS**

Newly launched sister company

**Care Express Hits**

**1,000**

**Followers** 

Built by care home owners, for care home  
owners: strengthened by  
60 years of healthcare expertise.

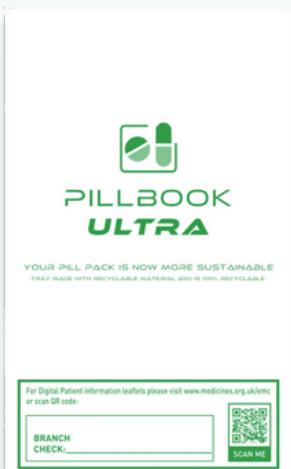


# PillBook Ultra gets a fresh new look!



Same trusted quality, now even better: driven by our dedication to **Excellence** and ongoing improvement.

A collage of images illustrating the evolution of PillBook Ultra. It includes a close-up of the 'BEFORE' tray, a large image of the 'AFTER' tray with a QR code and branch check area, a manufacturing line with a circuit board overlay, and a modern pharmacy interior.



BEFORE

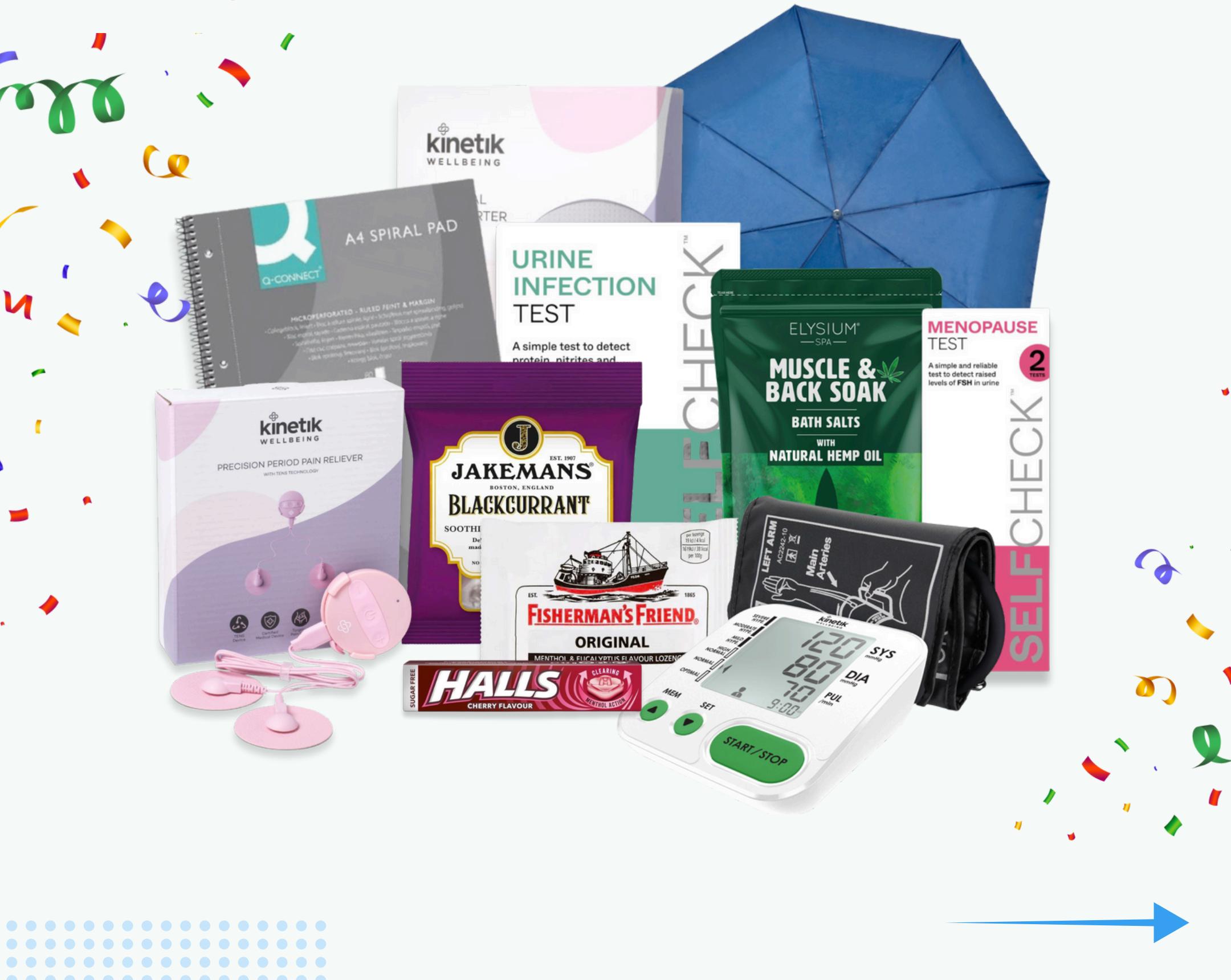
AFTER



# 2025 saw exciting new product launches!

NEW!

Designed to support pharmacy retail and improve patient care, reflecting our dedication to **Excellence** and **Eager to Learn**.



# Celebrating 1 MILLION items picked in 2025!

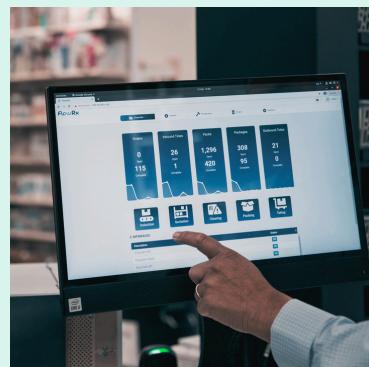
Our team and Cobots work hand-in-hand  
to cut errors and boost efficiency,  
demonstrating **Excellence** at every step.



# Exciting Partnership with Centred Solutions!



By working **closely** and **respectfully** with our partners, we give pharmacies the confidence and tools to embrace innovation.



# View. Pay. Repeat.

Delivering **Excellence** and **Accountability**:

**Filter, review, and pay** invoices in seconds.



Custom date filter.



All transactions.



Unpaid only.

**Invoices & Orders** – made easy



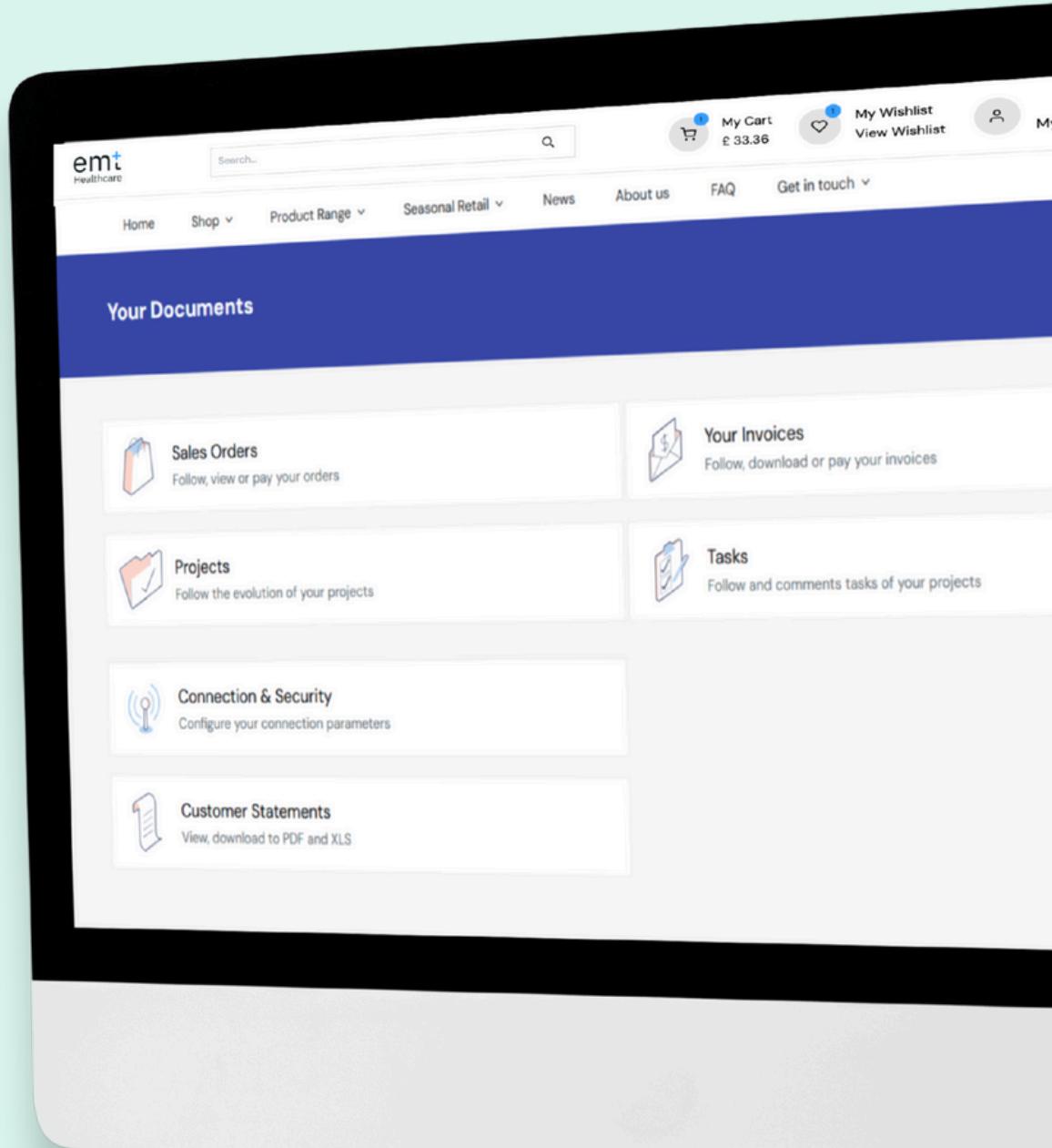
Manage all invoices

Paid & unpaid. Pay multiple at once.

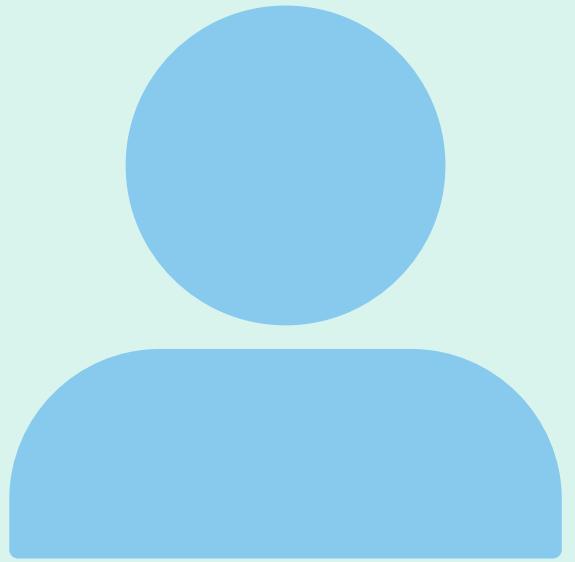


Track your orders.

View or reorder quickly, repeat purchases.



# Superuser access: one account, total control



View all your branches in one place



Generate consolidated statements for  
easy reporting (Excel & PDF)



Grant access to more than one user  
as a Super Contact



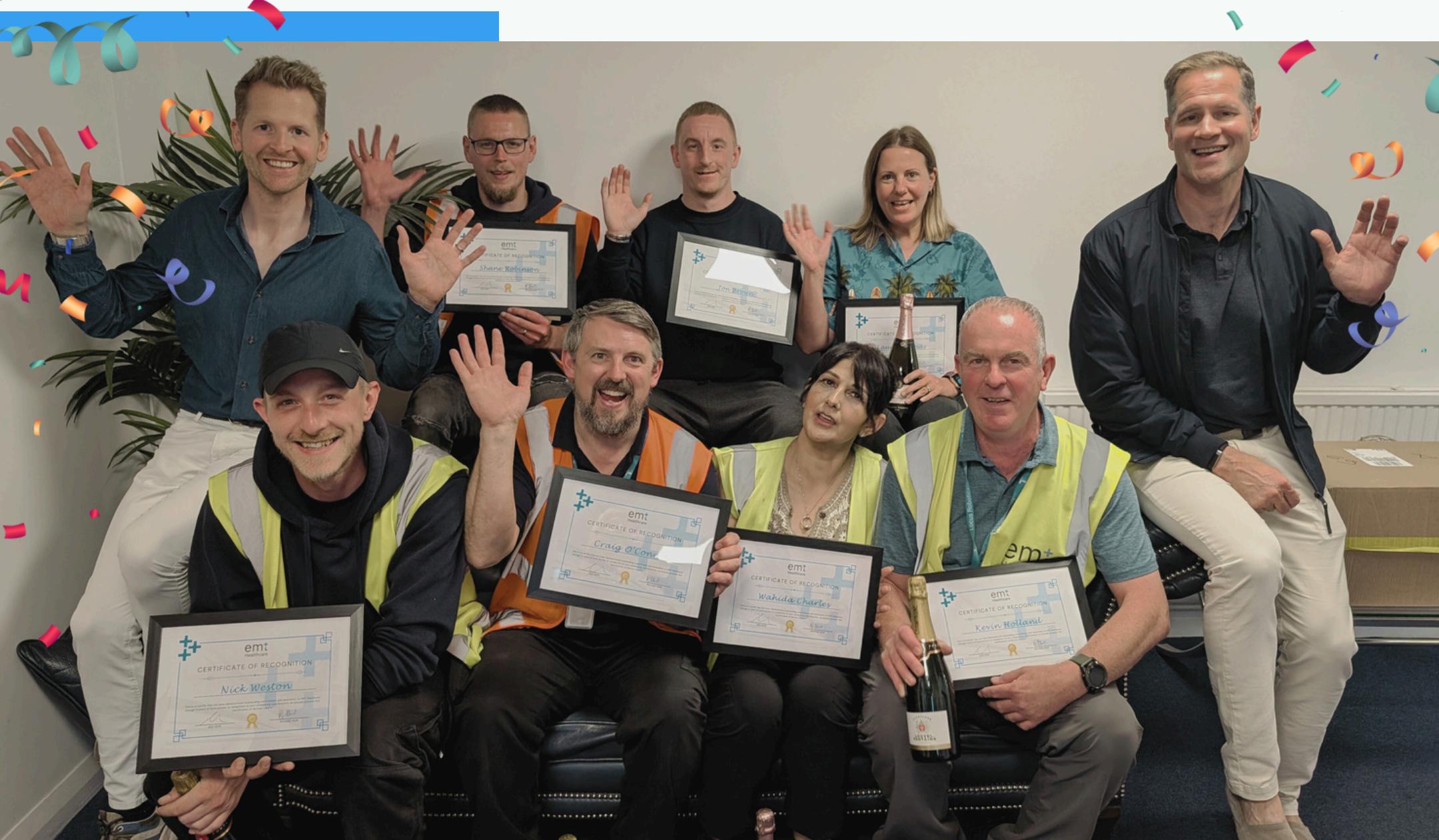
Filter to see invoices/orders by branch

Designed for **Excellence** and **Accountability**, so  
managing multiple branches is effortless.



# Celebrating Our Team's Achievements!

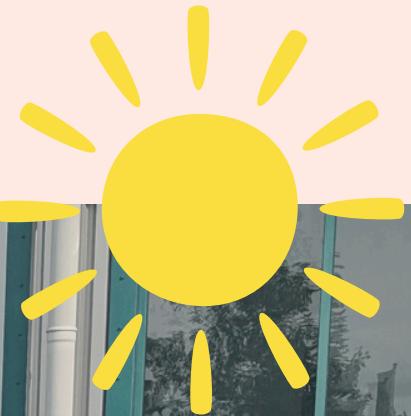
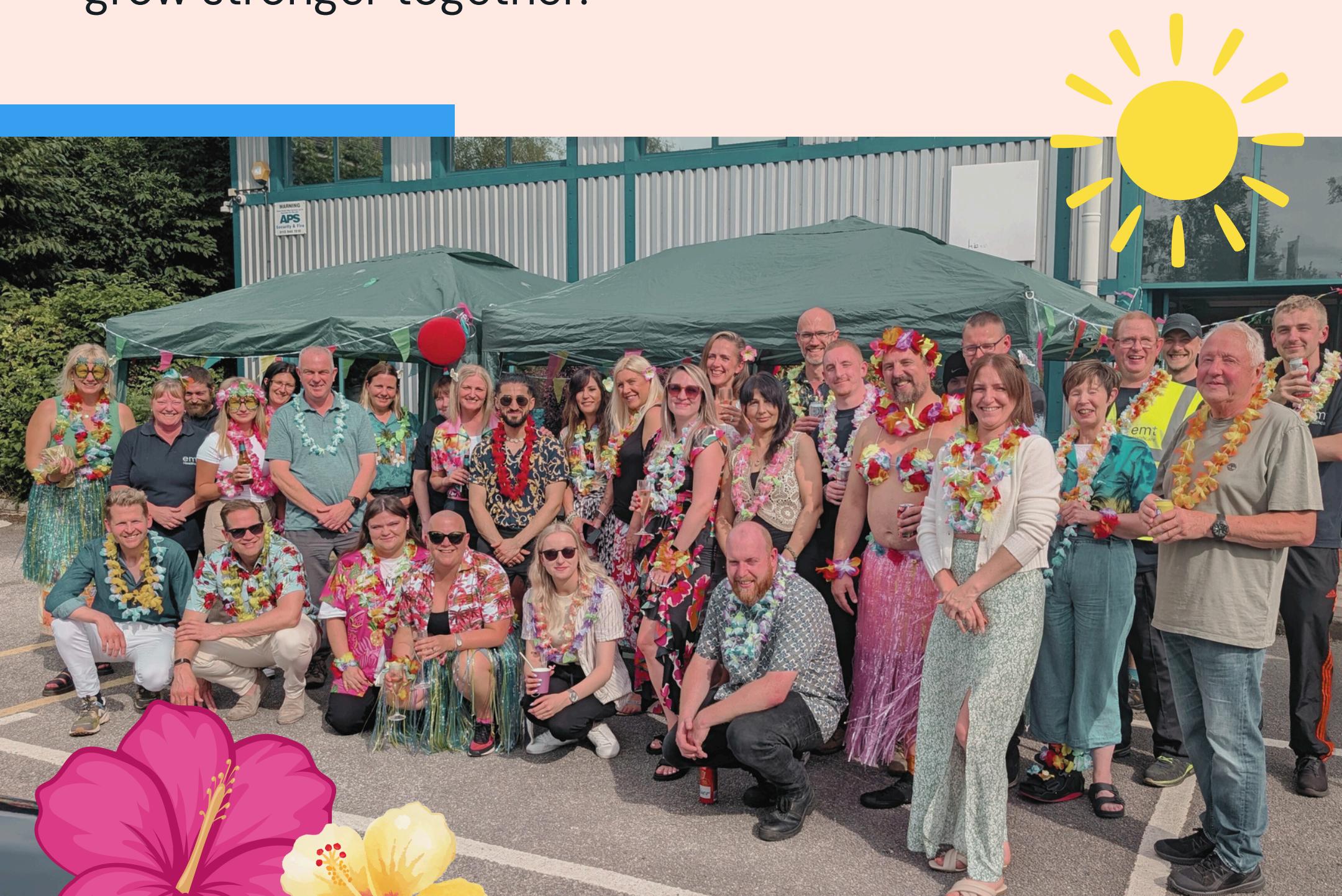
Throughout the year, we recognised team members hitting key milestones. Their dedication exemplifies our values in action: **Excellence, Eager to Learn, Accountable, and Respectful.**



# Aloha Summer!



Sun, smiles, and team spirit at our Hawaiian-themed BBQ! A perfect way to celebrate **Respect** and the way we grow stronger together.

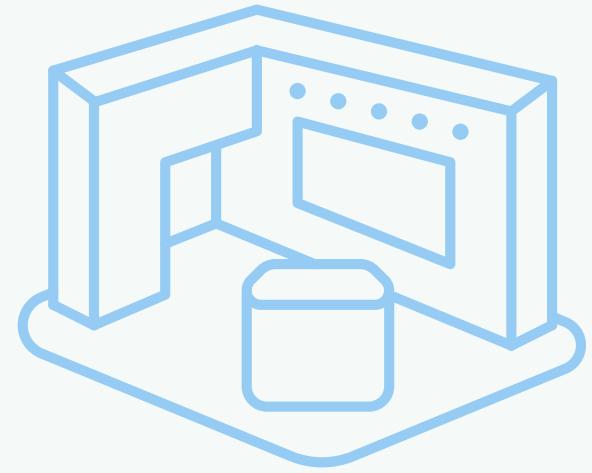


# On the Road Across the UK!

From Northern Ireland to Wales to Scotland, we've enjoyed connecting with pharmacies, sharing our solutions, and **gaining insights from every conversation.**



# NEC Pharmacy Show 2025!



From MDS trays to dispensing automation, we shared solutions, launched **Kinetik Women's Wellness**, and demonstrated **Excellence** while listening and learning from our customers.



# Our first Black Friday!



After 62 years in the pharmacy industry, we showed **Respect** and **Commitment**: supporting our customers through a busy and challenging year.



LOOK AHEAD

And this is just the beginning...

Even more exciting developments  
are coming in 2026.

Watch this space

emt  
Healthcare